

Safeguarding young people using online sexual health services

Identify risk and manage transition



**Adam Black*, Mollie Courtenay, Stuart Amos-Gibbs,
Gillian Holdsworth, Elena Ardines, Paula Baraitser**

In person vs remote safeguarding



Identify risk and manage transition

Online order form – all under 18's

Extra support

As you are under 18 we would like to ask you some more questions.

If you tick any of these boxes an NHS advisor will call you to offer you extra support.

Have you ever been made to feel scared or uncomfortable by the person/s you have been having sexual contact with?

Yes No

Has anyone ever given you gifts, money, drugs, alcohol or protection for sex?

Yes No

Do you often drink or take drugs before having sex?

Yes No

Do you feel down or suffer from feelings of depression?

Yes No

An SH:24 clinician will call you to offer you extra support. We will send you a text to check when it would be a good time for you to talk to us.

Is your partner a lot older or younger than you?

Yes No

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Is your partner a lot older or younger than you?

Yes No

Hello. We noticed that you ticked one of our extra support boxes when ordering your test kit. An SH:24 advisor will call you soon to offer you support. Text back if there is a good time to call you.

Thanks, SH:24

STI test kit Order S18-1EQATI

Safeguarding

Under 18

Risk assessment

SG contact made

Case management & governance



Safeguarding
Sexual assault
Under 18

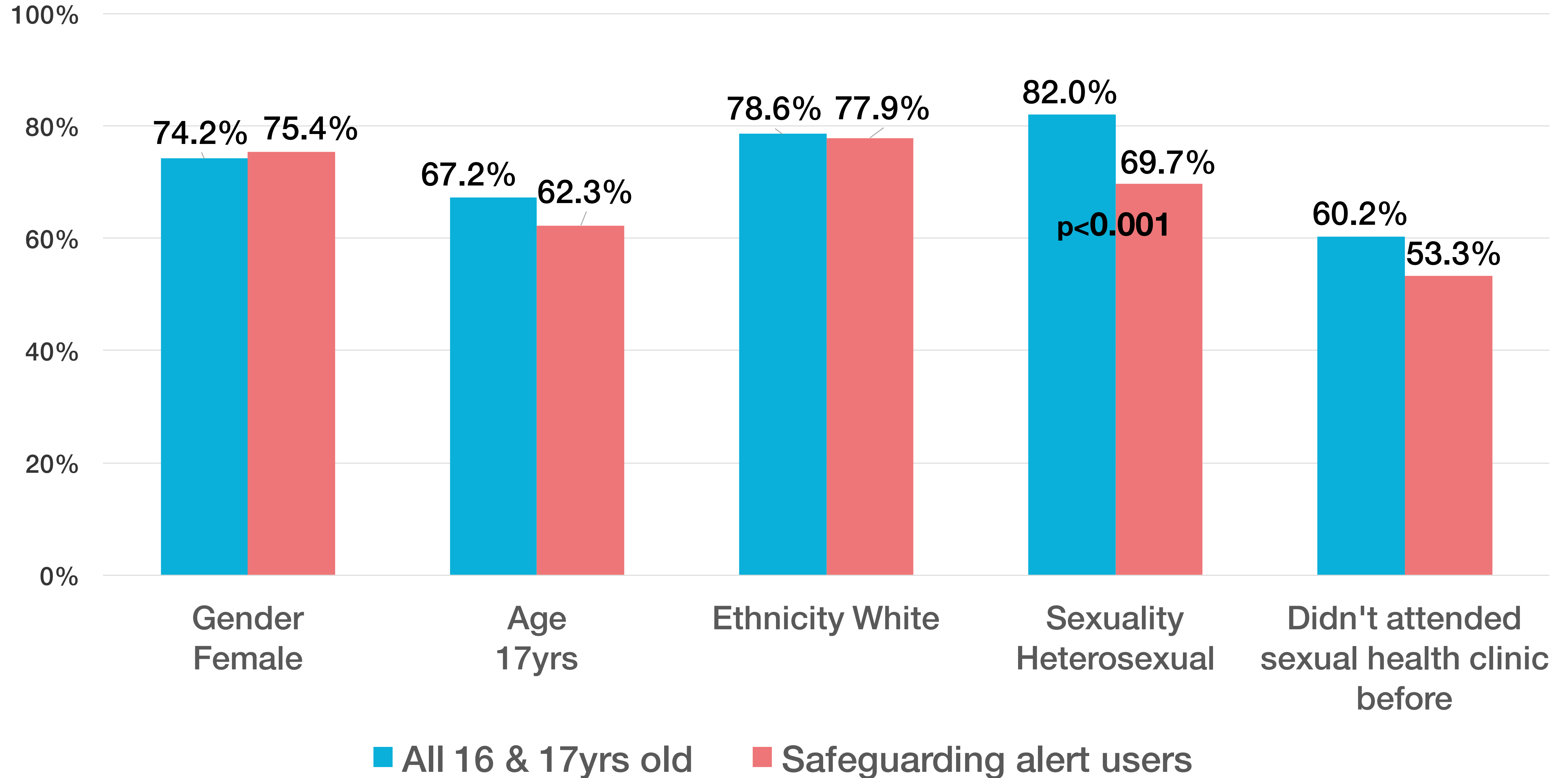


8.3% (122/1473)
of 16-18yrs
186 issues

Case management & governance



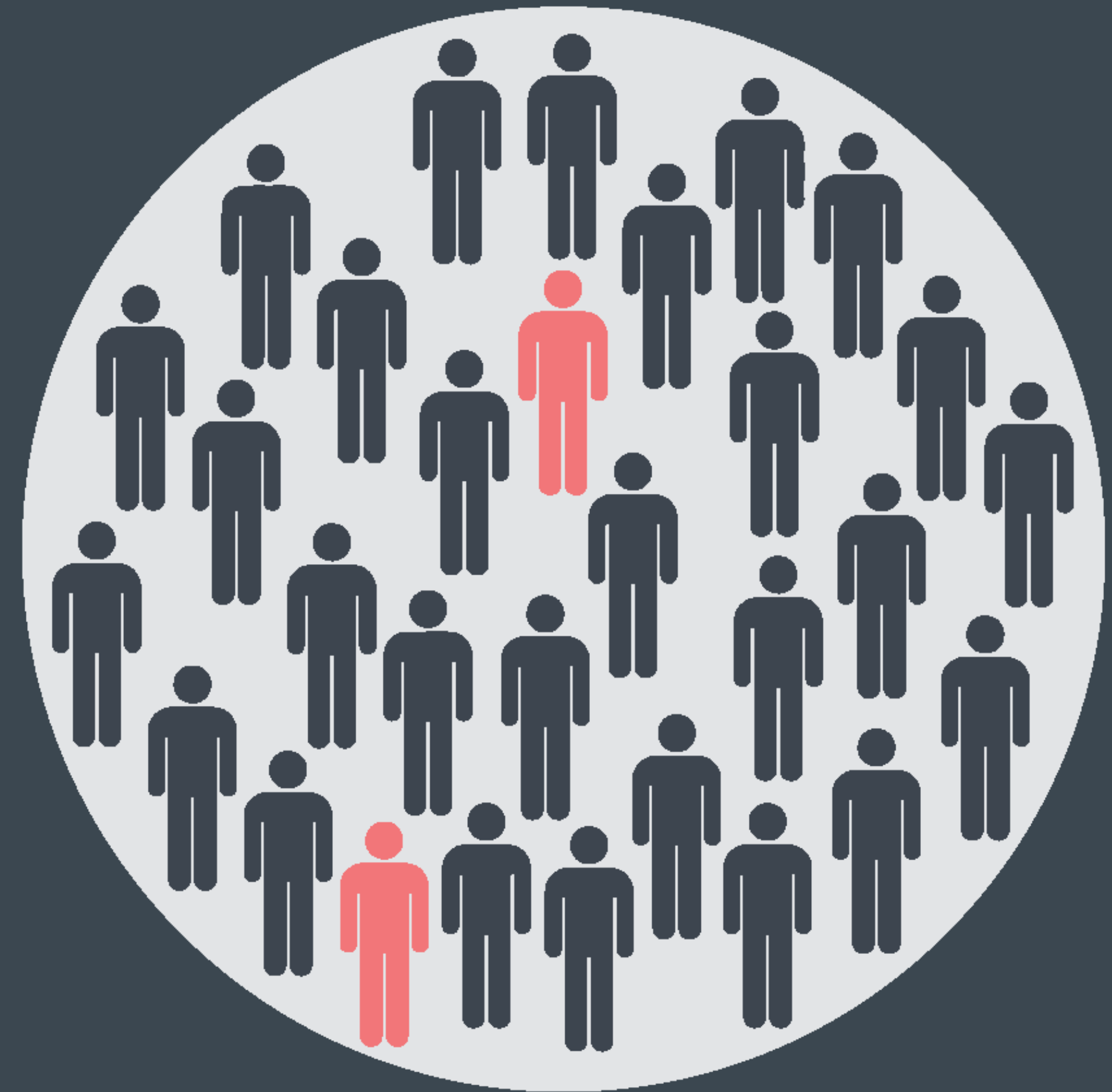
Safeguarding user demographics



Distribution of safeguarding issues reported:

Safeguarding flag frequency		Safeguarding issues		Successfully contacted?	
		n	%	n	%
Safeguarding measure (n=186)	Depression/ low mood	79	42.5	43	54.4
	Partner's Age	33	17.7	20	60.6
	Drink & drugs	28	15.1	22	78.6
	Pressured into sex	20	10.8	17	85.0
	Sexual assault	22	11.8	19	86.4
	Bribed	4	2.2	2	50.0

When we can't contact



Safeguarding issues/ cases: Our perspective

16%



High

20%



Medium

64%



Low

Kit return & positivity rates:

Testing / infection	All 16-17		Safeguarding	
	n	%	n	%
Returned kits	895	72.5	52	55.9
Positive results	119	13.8	5	9.6
Chlamydia positive	111	12.8	5	9.6
Gonorrhoea positive	8	0.9	0	0.0

Conclusion

Identify risk and manage transition

- young people regularly report safeguarding online
- most are effectively supported and sent a kit
- where appropriate, transitioned to face-to-face care
- continuous evolution achieved through working with key stakeholders and users, and data sharing.

Thank you, any questions?



Thank you to the entire SH:24 team & our partners; particularly the clinical team (Stuart Amos-Gibbs, Charlotte Sullivan, Emma Fletcher, Gillian Holdsworth, Paula Baraitser), Mollie Courtenay & Elena Ardines