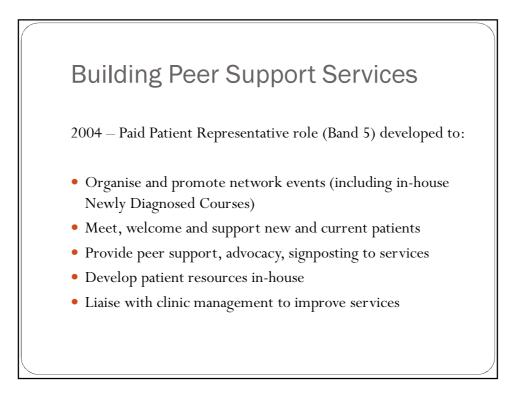




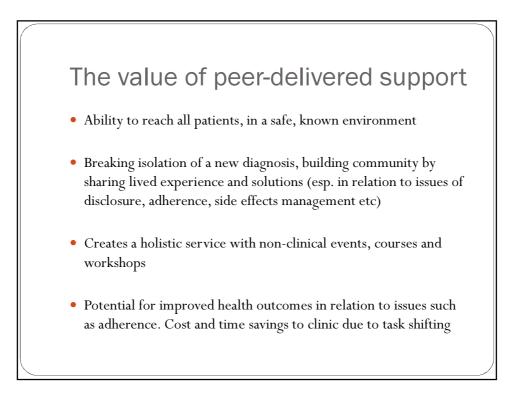
Service User Involvement in HIV Care

- Bloomsbury Patients Network: founded 1999 with support and encouragement from clinic management
- Advisory Group function initially quarterly meetings (low attendance)
- Pharmacy problems and survey provided hook to engage more patients
- 2002: Millennium Awards funding, including Kings Fund Leadership training to deliver a programme of health and wellbeing forums and workshops
- 2003 Local Authority continuation funding for events (ongoing)
- Explored feasibility of adapting Brighton Patient Rep volunteer role



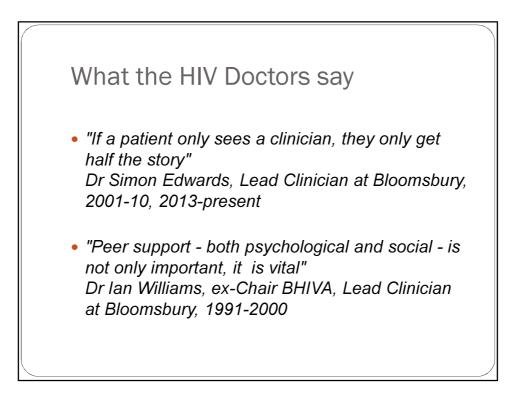
Sharing Success

- Second Patient Rep role created at Archway (sister clinic)
- Talks and support to develop Patient Forums at most London clinics and some services across UK
- Participation in local/national PPI committees/conferences
- Forum Link founded to share experience and offer support
- EJAF proposal to duplicate Patient Rep role in 3rd Sector Health Trainer service and myHIV web resources via THT



The rise of the Rep and beyond

- Bloomsbury 3 part-time reps, 52 hours a week. NDCs, Hep C coinfection workshops, Women's Lunch Club, Choir, Social Events, Christmas Party
- Paid patient reps at Kings, St Thomas, ChelWest different models for different services one size does not fit all
- Peer Navigator service in London clinics via Positively UK, Health Navigators in Midlands, N. West, S. West via THT
- myHIV online services HIV Health Trainers, Counselling, Advice, Community Forums, self-management tools, signposting to face-to-face services
- Soerlandet Hospital Kristiansand, Norway: user-driven clinic



Useful Contacts & Links

Bloomsbury Patients Network: Email: <u>bloomsusrs@hotmail.com</u> Website: <u>www.bloomsburynetwork.co.uk</u>

Support in setting up a Patient Forum: Forum Link: <u>www.forum-link.org</u>

Online peer support and services: myHIV: <u>www.myHIV.org.uk</u>